

LogMateAMS™

Notes: Ad-Hoc Event Commenting/Action Log



Overview

An integral part of the LogMateAMS netView event viewer is the ability to add freeform comments about actions taken or observations made in response to a message or process situation. Notes provides a powerful resource for recording and understanding the path of action of an operating team or underlying reasons for a particular response or lack of response.

The Notes feature is capable of commenting specific records, tags or points, or simply moments in time. Notes are viewable within the context of message history or in a list which can be filtered or sorted in order to find comments relevant to the issue you are researching.

Like all LogMateAMS tools, the Notes feature is accessed from within an Internet Explorer® browser. All text entry, recall, and administration of Notes is done within a browser window.

Using Notes

Notes can be entered from two areas of LogMateAMS, directly within the event grid or while viewing the Notes list. To enter a note while viewing the event grid, click on the message's Sequence Number. A small popup window will appear, including an Insert Note button at the bottom of the popup window. Clicking the Insert Note button will open the Notes entry form, where you select to link the note to the selected Sequence Number, the Tag (point) associated with the selected message, or as a timestamped comment.

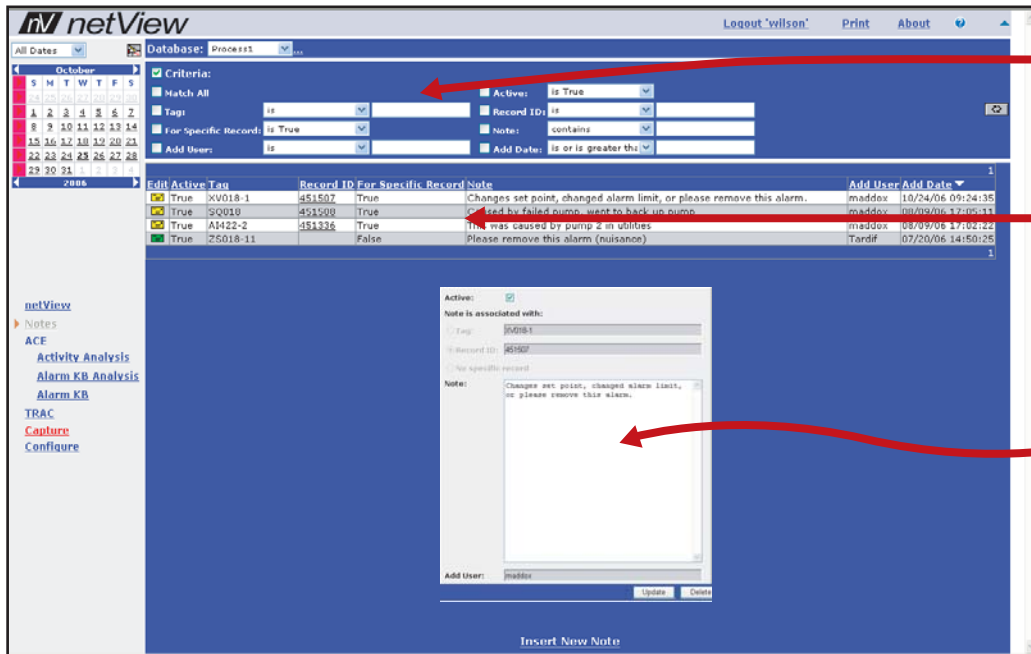
Entering a note while viewing the Notes list is very similar except you open the Notes entry form directly, by clicking Insert New Note at the bottom of the list. All Notes entries are stamped with the creation time, date, and user name.

Notes Entry Form

Administration of Notes

User accounts on a LogMateAMS system can be selectively given access to the Notes tool. Because Notes can be a powerful tool in determining responsibility or rebuilding an action path, only administrator accounts can access, edit, deactivate, or delete Notes.

For the same reasons, Notes can be deactivated rather than deleted. This is offered as an alternative method of removing a note entry from the Notes list and from the event grid while still retaining it in the database. Deactivated Notes can be viewed as needed in the Notes list. They can be reactivated at any time.



Filter to find just the Notes you need

View a list of Notes in the system

Edit Notes in this form

Notes Licensing

The LogMateAMS Notes feature is included as a part of the netView license. netView includes the grid style event message viewer, and the Notes feature.

LogMateAMS Licensing

LogMateAMS is licensed per data source connection (Port), per Module, and per number of Client accesses allowed. Modules include netView for grid-style display of process messages and freeform notes, ACE for advanced activity analysis and alarm design, and Signal for automated notification of events or alarms.

Contact Us Today!

We are happy to further discuss the benefits of Notes and LogMateAMS. Contact us at:

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You can learn more about LogMateAMS on the TiPS website:

www.tipsweb.com