

How do I provide operators with access to helpful documentation?

Most plants have existing documents that are or could be used by operators to help them recover from or prevent upsets. In addition, the operating intelligence you gather while reviewing alarm problems can be very helpful for operator guidance.

One difficulty in making all of this information practical for use by operators is access. When these various types of information are stored in different formats and located in different areas, it is difficult to make it really helpful. A good resolution is to centralize access - to make all of this material available to operators, on-demand, for their assistance when needed. This may involve converting the documentation into one format, or building a framework that links to the various sources of data.

LogMate can help you build a central hub for alarm and operator assistance information. The Alarm KB can store any amount of text information and make it available in a single click through our online browser interface. Information in the KB can be organized in any way enabling maximum benefit to you, and the KB can be customized for your environment. For example, you may organize access by unit and have related sections for alarms and PSMS.

When documents are accessible from a single, online resource, operators will have faster, more consistent access to the information that will make them more capable and more diligent.