

How can I be notified of critical alarms when I am offsite?

Some alarms warrant immediate notification of others that may not be in front of the console. Maybe it is an environmental alarm and the corporate environmental engineer needs immediate notification for reporting purposes? It may be that a process engineer is running a test on a new catalyst and needs to closely evaluate the performance? Maybe a certain alarm has implications that require immediate action by the shift supervisor physically located in another area of the plant? All of these scenarios occur every day in process industries.

The LogMate Signal module is equipped to forward any alarm or event collected by LogMate to a single or a group of email addresses, mobile devices, etc. Simplistic or advanced event triggers can be easily configured in Signal and can be used to inform only, provide instruction or even request action. Signal also supports escalation so that if an action is requested and not received the notification is sent to others specified in the chain of command.

The power of Signal is that it delivers real-time alarm and event data to the right people, regardless of location, to improve the decision making process, simplify troubleshooting, encourage consistency and promote issue resolution.